Silvercreek Q1 Report

PREPARED FOR THE CREB® CHARITABLE FOUNDATION



Family Recruitment Update

To date, four families have been matched to Silvercreek and we are on pace to reach our target of 12 families this fiscal year. We are hosting regular information sessions that are well attended as there is a lot of interest in this project. We need to be mindful that these homes are more appropriate for smaller families because there is no finished basement.

AMSALE'S STORY

We are pleased introduce Amsale, one of the new Silvercreek families!

Amsale (pictured below) is a single mother of two very energetic kids - one daughter and one son. For fun, they enjoy swimming, ice skating, football and basketball. They also enjoy biking and playing in local parks. They love the snow.

Amsale immigrated from Ethiopia to Canada in 2005 and landed in Halifax where she stayed for three years with her father. When her dad passed away she decided to move to Calgary to try living somewhere new.

Amsale has worked at the Peter Lougheed Center for 10 years as a housekeeper and she likes it there. The family is currently living in a one bedroom apartment. Her son and daughter share the bedroom and she sleeps in the living room.

"My name is Amsale and I'm a single mom of two young children. For the past six or seven years, my kids and I moved from one cold basement to another small one-bedroom apartment. These were unhealthy situations to raise my loved ones in, and unsafe environments (break-ins, robberies and alcoholics as neighbours) to lead a happy family. The current shelter I lived in now, completely affects the confidence of my kids, my privacy and safety.

We've been through so much, but now, thanks to Habitat for Humanity, I will never feel lonely. They are helping me provide the most important basic need for my family with a three-bedroom townhouse in Silver Springs."





Community Relations

In the first quarter of 2019, Habitat followed through on its commitment to keep neighbours and the local community well informed about the project and to respond to any concerns that are raised.

Following the first Community Update of November 2018, a second email update was delivered in January 2019 to notify residents of the revised schedule and the work that would be done in January, February and March. Each update is delivered to a list of approximately 35 neighbours, the Silver Creek Community Association and Ward 1 Councillor Sutherland's office.

To date in 2019, two neighbours have asked to be dropped from the distribution list, we have received two expressions of concern related to the pile driving that was conducted in January and early March, and one neighbour has shared concerns about contractor truck driving. Habitat has responded directly and personally to each of these respondents. We are also keeping Councillor Sutherland's office informed.

Habitat has also kept its Silvercreek web page up-to-date with the latest information. The next email update is scheduled for delivery in the first week of April and will feature information about the start of volunteer shifts on the site.

Construction Update

Since the New Year has begun, we've progressed with site works in preparation of building construction. One of the major hurdles we overcame to move this portion forward was the decommissioning and removal of the ENMAX power lines which ran on the south and east sides of the site. Once these lines were removed in mid-February, our piling contractor was able to proceed installing the shoring system which provides stability to the surrounding soils during excavation.

During this same time, we've been working with the City for release of the five building permits needed for construction on the site as well as clearing two final conditions on our development permit. In recent weeks we've escalated these delays with the city and clearing these conditions are imminent. When these development permit conditions are cleared, we'll be allowed to start the construction above the main floor level.

The foundation for building #2 is currently in place along with the main floor. Building #1 is currently excavated and foundation placing begins this week. Each foundation takes approximately three weeks from start to backfill. We are currently staging our crew and equipment for the building construction to begin along with volunteer forces. Buildings #1-2 will be built in sequence, so you can expect to see these going up in the upcoming months.

Engagement

We look forward to welcoming CREB® REALTORS on April 12th for their inaugural Build Day at the Silvercreek site.





Silvercreek Q2 Report
PREPARED FOR THE CREB® CHARITABLE FOUNDATION

Reflections from the CEO

Our partnership with CREB* continued to deepen and evolve in the second quarter of 2019. I want to specifically thank CREB* for its participation in Women Build at Silvercreek in early May. It was also our great pleasure to host CREB* Charitable Foundation board, staff and REALTORS* at Silvercreek Build Days.



CREB® participants in those events are sharing with us a first-hand look at the evolution and development of our Silvercreek site as it gradually and successfully takes shape. Frankly, it's a special experience that intermingles technical practice with emotion and caring. We've never built at this scale before on a site this large, so we're experiencing some things for the first time, and experiencing each new milestone with a sense of accomplishment mixed with respect for all the things that have to come together to make it happen.

We're learning a lot. First, though we've built many townhomes before, we've never build this specific stacked townhouse form and design. It's a little more complex, so we're being very careful. We know we're going to not only catch some mistakes and but also learn some jigs on the first building, which will make the remaining three buildings easier.

Second, we're learning how to work a larger site. Not everything can be done in a simple series. On a site this size some areas of site development are dependent on other work getting done first. It will take the rest of 2019 to get to the point where the site is complete and we're only working on the homes.

Third, we're learning about how personal community engagement actually becomes very important for a development this size. Our site staff, Dustin and Trish, are great at actually talking with our neighbours and this is very important. Whether it's a Build Day with the community association, or a local church group bringing in a lunch, recognizing local support is important.

We can all now see homes for families emerging out of our construction site. Thank you to to CREB® Charitable Foundation for your partnership.

Family Recruitment Update

We are pleased to report that we are on track for family recruitment as we have welcomed eight partner families to date. As CREB® Charitable Foundation staff and board know very well, homeownership is a significant responsibility and we strive to ensure that we recruit families who are likely to succeed.

The families that we have recruited are smaller than average Habitat families due to the size of these homes – at Silvercreek, the average number of kids is two. We are welcoming (4) two-parent families and (4) single-parent families (one single father and three single mothers).

We thought it might be of interest to share the types of jobs that our homeowners have. To date occupations of homeowners include: nonprofit (2), Alberta Health Services housekeeping, health care aide, admin assistant, security guard, automotive sales, and a warehouse lead.















Meet Robert, Lilli and Elliot

May the sixth time be the charm

How would I describe Robert? If allowed only a few words, I would choose genuine, grateful, committed and most of all, a "dad" at heart.

These meaningful words encapsulate why a donor would take inspiration from investing in a family like Robert's. When told that a respected community foundation contributed a legacy gift of \$1M to his future home, Robert appeared sincerely grateful, humbled and frankly a little awe-struck. He refers to these unknown benefactors as "Some incredibly gracious people willing to help out my family!"



Today, Robert is a single father to Lilli (almost 9) and Elliot (2 ½). He supports his family by leading a small team at a commercial siding company.

This proud dad describes Lilli as extremely outgoing, very empathetic and kind. Lilli has a posse of friends, is very crafty and loves colouring. She's the big sister who teaches her brother a lot – most especially, how to *make the best of things*. "She um, has quite the collection of slime," grins Robert. "I'll be happy when the slime phase is over." And what about Elliot? Robert chuckles, "Elliot is full of life, constantly playing, always into something, always moving." From the moment he wakes up until nap time, he's on the go. "He's incredibly rambunctious," beams Robert, "But, I wouldn't give it up for the world."

Robert and his kids can hardly wait to be homeowners at Silvercreek. But things weren't always looking up for them.

After working as a professional chef for 12 years, Robert and his wife opted for a change of pace that was more conducive to raising a family. They worked in dinner theatre and lived in a house in Redland. Their hopes were dashed as the foundation of their home cracked, pests moved in and at the worst of times, the water pump didn't work. "We were the crazy family that had to collect rainwater in pails," he explains.

The bad luck followed as they dealt with flooding in Drumheller, mould in a house in SE Calgary, skyrocketing utility bills due to poor insulation in yet another rental and finally, a shooting 15 meters from the front door of Lilli's school.

Having moved five times in her short life, Lilli has learned to *make the best of things*. Robert marvels at how his daughter manages to overcome the anxiety that comes with each new school. She's adaptable, makes new friends and finds her place. And, she guides Elliot along the way.

In September 2018, Robert and his wife learned about Habitat's homeownership program, applied and were accepted for the Bowness build. He was tackling the mandatory volunteer hours methodically when life threw him yet another curve ball.

Recently amicably separated, Robert now has joint custody of his kids. As they navigate the new family dynamics, Robert makes one thing clear, he always will be a hands-on, fully committed dad, "I'm all in!"

Due to the change in circumstances, Robert briefly fell behind on his volunteer hours. Although Robert and his family were initially going to move into a Habitat home in Bowness, he began to question the affordability of this home. With encouragement from Habitat staff, he took a closer look at the Silvercreek build which is a little more affordable. Although he had to requalify as a single parent, he kept his eye on the prize. His mother stepped up to help with the hours. Now, the family is thrilled with the idea of moving into Silver Springs – the arena, the park, the daycare and Lilli's school being only four blocks away are all assets.



As the kids adapt to their new normal, stability and safety are more important than ever. Robert looks forward to living alongside families that share the same values – that put their kids first. He eagerly awaits the responsibility of homeownership.

Robert struggles to find the right words to share with the donors who have changed his life, but the gratitude on his face says it all.

And Lilli? She's hoping the sixth move is the charm, and she's busy *making the BEST of things*. Putting her crafting skills to work, she has already created a design plan for her new bedroom. "It's a full-on manual, actually," grins Robert. And Elliot? Taking a cue from Lilli, he's getting busy too.



Community Relations

In the second quarter of 2019, community relations pivoted to address the reality that more people would be actively present on site, and they would need parking, which could potentially have an impact on neighbours.

Our third community update was delivered in early April to let neighbours know that construction staff and volunteers would be starting to work on site in April, that Build Days would start mid-April and that Women Build, one of our largest annual events, would be taking place in the first two weeks of May. It let neighbours know how many people to expect on site and where we had arranged for parking to minimize any inconvenience.

For our regular construction volunteers and for Build Day volunteers, we shared that those parkers had been directed to the sound barrier side of Silvercreek Crescent, north of the site. We also shared that Women Build parking had been negotiated at Advent Lutheran Church just across Nose Hill Drive.

These parking arrangements seem to have worked well. There were no participant parking issues during Women Build, and none in June which was one of our busiest months in recent years for Build Days with an average of three Build Days a week.

But no active construction site is perfect. Our immediate neighbours have occasionally been inconvenienced by the large vehicles of contractors working for The City on connecting our utilities. When those incidents have occurred, we have worked hard to respond quickly and personally. Dustin, our construction supervisor has made it a point to get to know our neighbours personally and to be on top of these occasions when they happen.

Volunteer Engagement

We were delighted to welcome CREB® Charitable Foundation staff and board members as the inaugural Build Day group at Silvercreek! It was a chilly April day, but that didn't dampen the excitement and energy for building walls that will keep future Habitat homeowners warm for years to come. REALTORS® proudly constructed and raised a wall containing a stud that was signed at the Silvercreek Legacy Build launch event in November 2018, leaving messages of love and hope in the heart of these homes.

The fun didn't stop there, as a group of 12 female REALTORS® participated alongside CTV staff, including anchor Tara Nelson, in Women Build 2019 on May 2.

On June 18, even more CREB® members come out to build, and thankfully the weather cooperated. Moreover, on May 30, four CREB® members who wanted to try something different from construction showed up to help at ReStore for a half day to stock shelves and support Habitat's social enterprise.

Whether at the ReStore or on a build day, the Habitat team always look forward to hosting CREB® staff and REALTORS® who participate with an unparalleled sense of pride and ownership.





Construction Update

The Silvercreek Legacy Build has been steadily progressing over the past few months. At the end of Q 1, the foundations on the first two buildings had been set, with the site transitioning from the preliminary work, to an appropriate setting to welcome volunteer teams.

Since then, we've been making great progress as we are nearly finished the framing of the third and final floor on the first building. Our framing contractors will soon be taking over to finish off the roof and allow the mechanical trades to proceed. As that portion of work completes, we'll be shifting the volunteers focus onto building two, which is currently awaiting the final level of walls to be framed. As the framing and structure concludes in the upcoming months, the major work on these two buildings will shift inside as the plumbing, heating, and electrical contractors have their equipment placed at the rough-in stage. The completion of the mechanical on the interior of the buildings will allow the contractors installing the exterior siding to commence their work.

We'd be remiss to not give a special acknowledgement to the steady flow of individual volunteers and Build Day groups working alongside our staff and regular crew leaders day after day. Their efforts have contributed to the significant progress we've been able to make. In addition to these regular volunteers, Habitat was also thrilled to host our signature Women Build event where over 120 participants helped on the build site over the course of 6 days in May. Thanks again to CREB® staff and REALTORS® who participated.

As our Habitat construction team continues to lead volunteers on the building construction, our building partner Avalon Homes continues coordinating the remaining site work. Over the past three months they have arranged the installation of the shoring and pile system and the retaining wall. In upcoming months you can expect to see the remaining retaining walls to be installed, followed by the final two foundations for buildings three and four. The completion of these elements will allow the parking area to be brought to its final grade which will follow soon after with paving.

In addition, over the past couple of weeks the connections of ENMAX, ATCO, TELUS, and Shaw services have commenced and will soon be concluded.

We're in a strong position to make substantial progress through the best parts of summer and sooner than later the Silvercreek site will be looking much more like the place that will be home to 32 new Habitat families!

